Demand for Long-Distance International Passenger Trains in Europe: Case Study Vindobona ETC Frankfurt, 29 September 2015

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# Background: A brief history of long-distance international passenger train services

- 1874: founding of the Compagnie Internationale des Wagons Lits et des grands Express Européens
  - own express services + cars attached to other trains
  - income from 20% fares supplement
- Post-war developments led by UIC
  - > 1957: Trans-European Express Network
    - separate company proposed but rejected
  - 1986: EuroCity daytime express services
    - quality standards
    - network peaked in 1993



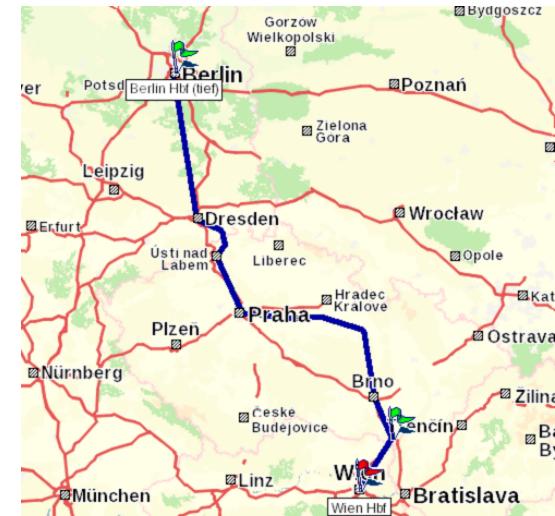
- Conventional long-distance services in decline since 1994
  - liberalisation of aviation in EU
  - hidden subsidies to other modes
  - high speed rail + bespoke rolling stock
  - commercial pressures + 4.5 hour limit

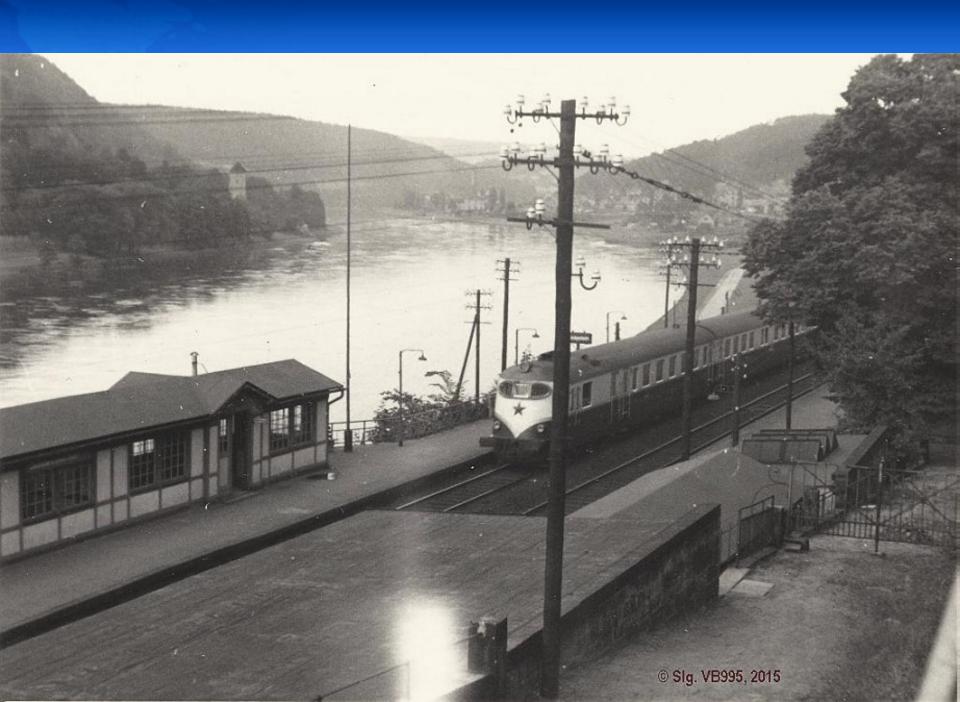
# **Background to study**

- Frustration with withdrawal of long-distance services, worsening of connections, declining comfort, booking problems
  - $\rightarrow$  situation deterring captives
  - despite Schengen and favourable policy environment
- Withdrawal of the EuroCity Vindobona in December 2014
  - > only direct daytime train pair Berlin / Dresden Vienna
  - anecdotal evidence that well used
  - sacrificed to make way for enhanced Prague Graz timetable
    - scepticism that Prague Graz market larger than Berlin/Dresden – Vienna
  - suspicion that passengers would be lost
  - good candidate for analysis



- Express latterly EuroCity service on core route
   Vienna – Prague – Dresden – Berlin
- Ran continuously
  1957 to 13.12.2014





#### Vindobona

ANN

Berlin-Dresden-Bad Schandau-Děčin hl n-Praha hľn-České Velenice-Gmünd NÖ-Wien Franz-Josefs-Bf.









- Express latterly EuroCity service Vienna Prague Dresden – Berlin
- Ran continuously 1957 to 13.12.2014
- Route adjusted and journey time reduced incrementally

173 Vindobona

HAMBURG ALTONA -

Berlin - Dresden - Praha Hl.n. - Breclay -

Wien Meidling - Bruck a.d. Mur -

VILLACH HBF

EuroCity

- Only direct daytime connection between the German and Austrian capitals
- ➢ Ran as EC 172/173 in 2013−14 timetable:
  - Vienna Dresden: 7h15;
  - Vienna Berlin: 9h40;
  - traditional multi-operator cooperation;
  - one-way fares Berlin Vienna: 39–129 EUR
- Service withdrawn in December 2014 as part of Prague – Vienna – Graz timetable recast agreed bilaterally between ÖBB and ČD

#### **Case study Vindobona: alternatives**

Alternative options Berlin – Vienna and v.v.:

➢ ICE every two hours via Nuremberg with 1-2 changes (9h38) → more expensive, bicycles not permitted

~	Berlin Hbf Wien Hbf	Tu, 30.06.15 Tu, 30.06.15	dep arr	09:34 🛕 19:12	9:38 2	ICE	X No special fa	res available	197,00 EUR → Purchase	⇒
	Station/Stop	Date		Time		Platform	Products			
	Berlin Hbf Fulda	Tu, 30.06.15 Tu, 30.06.15			)9:34 12:45	13 4	ICE 597	Intercity-Express [ Bordrestaurant	Direction: München Hbf	f
	Transfer time 1	1 min.						Adjust the trans	sfer time	
	Fulda Würzburg Hbf	Tu, 30.06.15 Tu, 30.06.15			12:56 13:27 <u> </u>	4 5	ICE 787	Intercity-Express [ Bordrestaurant	Direction: München Hbf	f
	Transfer time 6	min.		Connecting	train may not be r	eached in time.		Adjust the trans	sfertime	
	Würzburg Hbf Wien Hbf	Tu, 30.06.15 Tu, 30.06.15			13:33 19:12	4 12A-C	ICE 27	Intercity-Express [ Bordrestaurant	Direction: Flughafen Wi	en

- EC every two hours with change in Prague (10h06; waiting time 77 mins)
- Night train (10h30 11h46)

## **Case study Vindobona: alternatives**

Alternative options Berlin – Vienna and v.v.:

once per day with change in Breclav (waiting time 3 minutes, cross-platform; 9h40 before 12.2015; 9h06 in 2014–15)

~	Berlin Hbf (tief) Wien Hbf			dep arr	10:46 19:52	9:06	1	EC	59,00 EUR → Purchase	129,20 EUR → Purchase		
	Station/Stop	Date	Time		Platform	Products						
	Berlin Hbf (tief) Breclav	We, 08.07.15 We, 08.07.15	dep arr	10:46 18:53	1 EC 175 Eurocity Direction: Budapest-Keleti Bicycles conveyed - subject to reservation , Number of bicycles					of bicycles conveyed limited,		
	Transfer time 3 min.						Adjust the transfer time					
	Breclav	We, 08.07.15	dep	18:56		EC 105	EC 105 Eurocity Direction: Wien Westbahnhof					
	Wien Hbf	We, 08.07.15	arr	19:52	9A-C		Please reserve, Bordrestaurant, space for wheelchairs, Wheelchair space - For call +43 (0) 5 1717, power sockets for laptop, parent-and-children compartment					

- Flights:
  - 3 carriers; 99 EUR 155 EUR
  - 10 flights/day; ca. 1h20 in the air
  - 4 EasyJet flights/week from 10.2015
- Coaches:
  - > 3 carriers; 19 EUR 80 EUR
  - > 11 direct coaches/day; ca. 8h45



## **Case study Vindobona: hypotheses**

- H1. The demand for direct rail services between Berlin, Dresden and Austria is non-trivial despite the journey time
- H2. A significant proportion of Vindobona passengers use it because it is direct
- H3. The loss of the direct service would lead to a significant proportion of users seeking an alternative mode



# **Case study Vindobona: research methods**

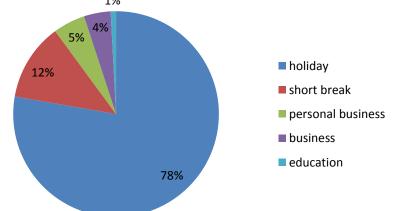
- Research tasks:
  - estimation of absolute through demand in Vindobona in summer 2014
  - determination of reasons for use and prediction of behaviour change if no direct train
- Constrained by limited resources and commercial sensitivity of ridership data
- Solution: seat reservation counts between August and November 2014 as proxy for demand
  - scaling-up required to obtain best estimate
- Passenger surveys on board Vindobona in August 2014
  - all cross-Prague passengers between Wien Meidling and Břeclav asked to complete 1-page questionnaire
  - > n = 240 (155 useable completed survey forms)

## **Case study Vindobona: key findings**

Up to 90 through passengers between Germany and Austria per train

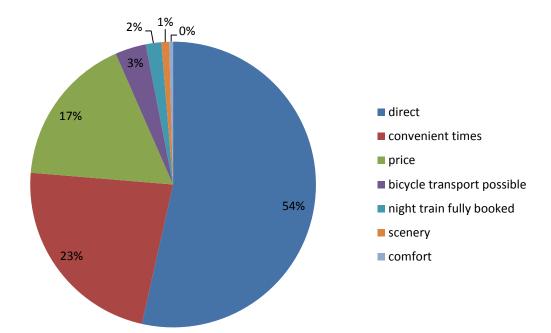
AT – DE reservation counts in EC 172	Maximum w/o scaling	Maximum with scaling	Average w/o scaling	Average with scaling	Scaling factor
August 2014	82	90	49	54	10%
September 2014	34	41	22	26	20%
October –November 2014 (affected by strikes)	55	69	27	34	25%

On-train surveys in August 2014 dominated by leisure travellers



## **Case study Vindobona: key findings**

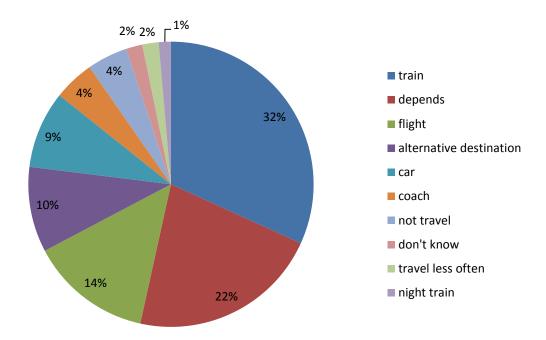
➢ Why did you use <u>this</u> train?



- >50% of respondents cited "no changes"/"direct"
- Convenient arrival/departure times and price also important

# **Case study Vindobona: key findings**

> What would you do if no direct train?



- Two thirds of respondents would change or consider changing behaviour
- > 23% of respondents would fly or use a car
- 22% said it depends on alternatives

## **Case study Vindobona: conclusions**

- H1. The demand for direct rail services between Berlin, Dresden and Austria is non-trivial despite the journey time
  - up to 90 passengers per train II
- H2. A significant proportion of Vindobona passengers used it because the trunk leg was direct
  - ► 54% of respondents named this reason I
    - but price and departure/arrival times influence choice
- H3. The loss of the direct service has led to a significant proportion of users seeking an alternative mode
  - > 49% would have used another mode or considered it ☑ → environmental and commercial implications
    - but heavily dependent on attractiveness of alternative rail connections
       → price, number & reliability of connections

# **Broader conclusions & recommendations**

- 1. Significant demand likely to exist for rail routes > 4,5 hours
  - `interchange penalty' is a major barrier to rail use, especially among leisure travellers and the elderly
  - international rail journeys should be as easy to book as flights
  - more research required to document:
    - ➢ long-distance international rail services → why is there such inconsistency in the provision and marketing of direct services?
    - ➢ volume and characterisation of demand → target market segments
    - Iow journey time elasticity?
  - operators should sell advantages of rail!
    - ▶ targeted marketing  $\rightarrow$  use of travel time / pleasure of travel
- 2. Are additional operating costs associated with through trains covered by revenues? Case for financial support?
- 3. Retrenchment of international network must be reversed if EU transport and climate change targets are to be met
  - pan-European strategy? pan-European delivery?

## **Broader conclusions & recommendations**

- 4. Investment in infrastructure must be linked to service provision
  - Swiss-style thinking transport planning required: identification of potential  $\rightarrow$  service concept and timetable design  $\rightarrow$  improvement of infrastructure
  - ▷ parts of Vindobona route being upgraded → have long-distance services been considered?
  - EU institutions should insist on retention and improvement of services, including long-distance international services
- 5. Direct day trains Berlin Vienna should be restored!
  - $\blacktriangleright \quad \text{demand exists} \rightarrow \text{competitor modes expanding}$
  - I fares advantage partially lost from October 2015 !
  - Consider routing via České Budějovice after completion of upgrading of Tábor route → operational advantages and development of new markets

#### Thank you for your attention!

#### Further reading

Schiefelbusch, M. (2013) *Trains across Borders. Comparative studies on international cooperation in railway development.* Nomos, Baden Baden.

http://worldcarfree.net/ projects/back-on-track/ index.php

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